

Farrell Oil

Our product return policy:

“Product returns will be accepted on a pre-approval basis, pre-approval being made by the sales manager only. They cannot exceed 3% of the customer’s previous 12 months purchase value and are subject to a 15% restocking fee. They must be in their original packaging, and be in a clean, re-sellable, undamaged condition. If the product is a non-stocking (special order) item, the customer will also be responsible for the freight charges required to return the product to the vendor.”